

# The Miley Legal Group

229 West Main Street, Suite 400  
Clarksburg, WV 26301

Telephone (304) 326-1800  
Facsimile (304) 326-1801

[www.mileylegal.com](http://www.mileylegal.com)  
[mlg@mileylegal.com](mailto:mlg@mileylegal.com)

## MID-CASE EVALUATION FORM



T. Keith Gould

June 25, 2015

For the following questions, please rate the services being provided to you on a scale from 1 to 5, with 1 being NOT SATISFIED, 3 being AVERAGE, and 5 being VERY SATISFIED.

1. T. Keith Gould has kept you informed about what is happening in your case?

1            2            3            4            5

2. T. Keith Gould has contacted you by phone at least every 45 days (if not more frequently) to provide you with a status report of what is happening in your case?

1            2            3            4            5

3. T. Keith Gould returns your calls promptly?

1            2            3            4            5

4. How satisfied are you with the work T. Keith Gould has done on your case so far?

1            2            3            4            5

5. Staff members' professionalism and courtesy to you either on the phone or when you have visited the office?

1            2            3            4            5

6. Legal assistants have promptly and appropriately responded to any requests or needs that you may have conveyed to them?

1            2            3            4            5

7. Based upon the services that The Miley Legal Group has provided to you thus far in your case, would you refer a family member or friend to us if they needed to hire a lawyer?

Yes             No  
Absolutely!

8. Please provide any constructive criticism you have of this firm, any suggestions for improvement, or any explanation as to any of your answers above:

I am very satisfied with Keith &  
the progress we've made so far.  
I am pleased to have chosen Miley  
Legal Group to assist me in this  
case. Thank You.

[Redacted Signature]

July 3rd 2015  
Date