

The Miley Legal Group

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END-CASE EVALUATION FORM



Douglas R. Miley

May 16, 2017

For the following statements, please rate the services being provided to you on a scale from 1 to 5, with 1 being NOT SATISFIED, 3 being AVERAGE, and 5 being VERY SATISFIED.

Attorney: Douglas R. Miley

- | | | | | | |
|--|---|---|---|---|---|
| 1. Kept me up to date on my case. | 1 | 2 | 3 | 4 | 5 |
| 2. Explained things so I understood. | 1 | 2 | 3 | 4 | 5 |
| 3. Returned my phone calls promptly. | 1 | 2 | 3 | 4 | 5 |
| 4. I will recommend my attorney to others. | 1 | 2 | 3 | 4 | 5 |
| 5. Treated me with respect. | 1 | 2 | 3 | 4 | 5 |
| 6. Assisted me with my legal matter. | 1 | 2 | 3 | 4 | 5 |

7. Please use the space below to explain any of the above answers. For example, if you do NOT give your attorney a 4 or 5 on Question 4: "I will recommend my attorney to others." Tell us why. You can write any other questions or comments below as well.

They were so very organized and helpful from
day one! I didn't have to stress over anything,
but healing - they took care of the rest.

8. What is the one thing that The Miley Legal Group did for you that was the most important to you?

I felt like Doug was so very organized and cared about my wellbeing. He took the time to learn about our family so that he could do what worked best for our busy life.

9. What could we have done differently? Was there anything you wish we would have done that was not?

No, I think everything was handled in a timely fashion, and everyone I spoke w/ in the office was polite and cared about my case.

10. If a friend or family member was injured and considering law firms to hire and you wanted to encourage them to hire The Miley Legal Group, what would you say in one sentence that could persuade them?

I have already encouraged other to hire you. I personally felt that Doug and his staff did everything they could to make sure I was treated fairly. They cared about how my accident affected me as well as my family.



7-21-17
Date

Thank you for sharing your thoughts about our firm. We may choose to publish your comments so others who may be considering our legal services can review them.