

# The Miley Legal Group

229 West Main Street, Suite 400  
Clarksburg, WV 26301

Telephone (304) 326-1800  
Facsimile (304) 326-1801

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[mlg@mileylegal.com](mailto:mlg@mileylegal.com)

## END-CASE EVALUATION FORM

February 20, 2016

For the following questions, please rate the services being provided to you on a scale from 1 to 5, with 1 being NOT SATISFIED, 3 being AVERAGE, and 5 being VERY SATISFIED.

1. Douglas R. Miley has kept you informed about what is happening in your case?

1                      2                      3                      4                      5

2. Douglas R. Miley has contacted you by phone at least every 45 days (if not more frequently) to provide you with a status report of what is happening in your case?

1                      2                      3                      4                      5

3. Douglas R. Miley returns your calls promptly?

1                      2                      3                      4                      5

4. How satisfied are you with the work Douglas R. Miley has done on your case so far?

1                      2                      3                      4                      5

# The Milroy Legal Group

1000 West 10th Street  
Vancouver, BC V6H 1A5

2011-12-15

1000 West 10th Street  
Vancouver, BC V6H 1A5

## CONFIDENTIAL INFORMATION

[REDACTED]  
[REDACTED]  
[REDACTED]

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The following questions were asked during the interview:  
1. How long have you been with the company?  
2. What are your current duties?  
3. How do you feel about your current position?  
4. How do you feel about your current salary?  
5. How do you feel about your current benefits?

The following information was provided during the interview:

[REDACTED]

The following information was provided during the interview:

(1)

The following information was provided during the interview:

(2)

The following information was provided during the interview:

(3)

5. Staff members' professionalism and courtesy to you either on the phone or when you have visited the office?

1            2            3            4            5

6. Legal assistants have promptly and appropriately responded to any requests or needs that you may have conveyed to them?

1            2            3            4            5

7. Based upon the services that The Miley Legal Group has provided to you thus far in your case, would you refer a family member or friend to us if they needed to hire a lawyer?

Yes                       No

8. Please provide any constructive criticism you have of this firm, any suggestions for improvement, or any explanation as to any of your answers above:

The case took longer than expected; however  
the outcome was far more than anticipated.  
The staff was always professional and kind at  
all times. I hope I never need another attorney  
but if I do, I will seek Miley legal Group.

2/20/16

Date

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Thank you for sharing your thoughts about our firm. We may choose to publish your comments so others who may be considering our legal services can review them.

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