

The Miley Legal Group

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END-CASE EVALUATION FORM



Douglas R. Miley

July 19, 2017

For the following statements, please rate the services being provided to you on a scale from 1 to 5, with 1 being NOT SATISFIED, 3 being AVERAGE, and 5 being VERY SATISFIED.

Attorney: Douglas R. Miley

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|--|---|---|---|---|---|
| 1. Kept me up to date on my case. | 1 | 2 | 3 | 4 | 5 |
| 2. Explained things so I understood. | 1 | 2 | 3 | 4 | 5 |
| 3. Returned my phone calls promptly. | 1 | 2 | 3 | 4 | 5 |
| 4. I will recommend my attorney to others. | 1 | 2 | 3 | 4 | 5 |
| 5. Treated me with respect. | 1 | 2 | 3 | 4 | 5 |
| 6. Assisted me with my legal matter. | 1 | 2 | 3 | 4 | 5 |

7. Please use the space below to explain any of the above answers. For example, if you do NOT give your attorney a 4 or 5 on Question 4: "I will recommend my attorney to others." Tell us why. You can write any other questions or comments below as well.

I could not have asked for a better team to resolve
my legal issue!

8. What is the one thing that The Miley Legal Group did for you that was the most important to you?

They assured me that they would take care of
everything and they did!

9. What could we have done differently? Was there anything you wish we would have done that was not?

I feel I received the best you have and don't think
there was a need to do anything different.

10. If a friend or family member was injured and considering law firms to hire and you wanted to encourage them to hire The Miley Legal Group, what would you say in one sentence that could persuade them?

They are the best you can get and are beyond what
you could ever ask for.

 _____

7-19-17

Date

Thank you for sharing your thoughts about our firm. We may choose to publish your comments so others who may be considering our legal services can review them.