

The Miley Legal Group

229 West Main Street, Suite 400
Clarksburg, WV 26301

Telephone (304) 326-1800
Facsimile (304) 326-1801

www.mileylegal.com
mlg@mileylegal.com

END-CASE EVALUATION FORM


Douglas R. Miley


November 18, 2015

For the following questions, please rate the services being provided to you on a scale from 1 to 5, with 1 being NOT SATISFIED, 3 being AVERAGE, and 5 being VERY SATISFIED.

1. Douglas R. Miley has kept you informed about what is happening in your case?

1 2 3 4 5

2. Douglas R. Miley has contacted you by phone at least every 45 days (if not more frequently) to provide you with a status report of what is happening in your case?

1 2 3 4 5

3. Douglas R. Miley returns your calls promptly?

1 2 3 4 5

4. How satisfied are you with the work Douglas R. Miley has done on your case so far?

1 2 3 4 5

5. Staff members' professionalism and courtesy to you either on the phone or when you have visited the office?

1 2 3 4 5

6. Legal assistants have promptly and appropriately responded to any requests or needs that you may have conveyed to them?

1 2 3 4 5

7. Based upon the services that The Miley Legal Group has provided to you thus far in your case, would you refer a family member or friend to us if they needed to hire a lawyer?

Yes No

8. Please provide any constructive criticism you have of this firm, any suggestions for improvement, or any explanation as to any of your answers above:

Douglas Miley Has Done
Such A Great Job if I or anyone
I know needs help this firm
will be the one I tell everyone
about



11-18-15
Date